



PASSENGER REGISTRATION & WAIVER



Name: _____

Telephone: _____ Cellphone: _____ Address: _____

Emergency Contact Person & Phone Number: _____

Please check YES or NO for the following questions:

- | YES | NO | |
|--------------------------|--------------------------|---|
| <input type="checkbox"/> | <input type="checkbox"/> | I am permanently disabled |
| <input type="checkbox"/> | <input type="checkbox"/> | I will be using a wheelchair and will need to use a wheelchair lift |
| <input type="checkbox"/> | <input type="checkbox"/> | I will need to bring an aide on the bus with me |
- If answered yes please fill out the following:

Aide's Name: _____

Agency they work for: _____

Agency phone number: _____

I acknowledge that I am at least 60 years of age, or disabled and qualify to be a passenger in the transportation program. I have read and fully understand the City of Rahway Bus Policy and agree with its terms.

I understand that I, _____ participate(s) in the above program or activity through Rahway Recreation Department at my/our own risk and responsibility. I understand that the Senior Transportation Program does not accept responsibility for the loss or damage to any personal belongings left unattended. The City of Rahway, Division of Recreation, the Rahway Recreation Center and its employees shall be held harmless in the event of injury. I further understand that the City of Rahway does not provide participant insurance. In the event of injury to myself while participating in this program or activity, my health insurance provider is the sole provider of health insurance services. In the event of necessity of emergency medical treatment, the Rahway Police Department, Fire Department, and EMS will be the immediate first responders. The injured will be transported to the nearest medical facility for treatment. Parents and/or guardians or an appropriately designated emergency contact will be advised. The City of Rahway, Department of Recreation requires that all accidents and injuries be reported within 48 hours of the incident.

I agree to adhere to the following:

- Only registered participants are permitted on the bus.
- Any change in my physical condition which might adversely affect my ability to participate safely will be reported to the Recreation Department.

Rules and Code of Conduct

Ridership on Rahway Senior Transportation is contingent upon adherence to the following:

- No eating or drinking is allowed.
- Passengers may not use foul language.
- Passengers may not use disruptive, discriminatory, or disrespectful language towards other passengers, drivers, or City of Rahway Staff.
- Passengers may not confront other passengers about conduct or service usage while either on or near the bus, nor during any outings provided by Rahway Senior Transportation. Any issues with passenger behavior should be reported to the driver or by calling the office directly at (732) 669-3605.
- Riders must adhere to bag limits in place (3 bags per person per trip).
- 48-hour notice required for all reservations, including by voicemail. Trip destinations can only be canceled, not changed, with less than 48-hour notice.
- Tuesdays, before 12:00PM, only Rahway trips can be accommodated.
- Passengers with two or more "no-show" cancellations within a month will have their participation in the program suspended for 30 days. A "no-show" occurrence is when a driver arrives for pick-up and the scheduled passenger does not show. Trips can be cancelled by calling (732) 669-3605. Trips must be cancelled up to and by 8:30AM of the date scheduled (Voicemails are an acceptable form of cancellation).

I, _____, have read and understand the policy and procedures outlined above and have initialed the attached rider acknowledgment.

Name (print): _____

Date of Birth: _____

Signature: _____

Date: _____

Please Provide

- Verified Age Qualification
- Verified Disability Status (Proof of SSI, State Disabled Person Card, etc., attached)

The City of Rahway Senior Bus Service is a fixed destination, shared-ride transportation service to meet the special needs of the elderly and persons with disabilities. Persons with disabilities are those persons defined as people with disabilities by the Federal Transit Act, as amended; elderly are those persons 60 years of age or older.

Services will operate as follows:

- 8:30AM–3:30PM; Monday–Friday excluding Holidays.
- Reservations can be made at the Rahway Recreation Center or by calling the reservation scheduler at 732-669-3605.
- We accept trip scheduling and cancellations via voicemail as long as it adheres to required notice.
- Reservations can only be made up to one week in advance.
- Return trip phone calls must be made by 3:00PM.
- Service is on a first call, first served basis for NON-EMERGENCY trips.
- Reservations can be made to locations within a 5-mile radius of City Hall.
- There will be a fixed destination schedule for weekly trips to supermarkets, Clark Commons, etc. in addition to personal reservation requests.
- Senior Transportation services are wheelchair accessible. All Riders must be able to operate their wheelchair unassisted or have a companion with them.
- Transportation pick-up is curbside only. Those riders needing assistance from their home to the curb will need to have someone available to assist them.
- Weather Alert—When Rahway Schools are closed we will not provide senior transportation.
- How long will the bus wait?
 - Driver will wait no more than 2 minutes after arriving if resident is not outside and not picking up the phone.
- Buses will accommodate devices less than 600lbs (when occupied) that fit within the ADA-specified boarding envelope.
- 20 Minute Pickup Window: Pickup window will be up to 20 minutes before or after pickup time. For example if you're pickup time is 9:00AM your 20 minute pickup window is 8:40AM to 9:20AM.
- All riders must be independent with all activities of daily life. Aides are required to accompany seniors who need extra care. The city does not provide this service.
- Riders on scooters are required to transfer to a seat and wear a seatbelt.
- Transportation pick-up is curbside only. Those riders needing assistance from their home to the curb will need to have someone available to assist them. Drivers are not permitted to assist riders.